

INFORMED CONSENT FORM

Date: October 5, 2017

Study Name: Project 3 Mobile Application Usability Test

Principal Investigator: Researcher/Student Name, program, study level, email address

The purpose of this research is to validate the efficiency and design of my **XXX** prototype. Participating in this study involves a series of tasks, answering questions about the usability of the system and overall user experience and responding to some demographic questions.

This research will identify areas of improvement for the next stages of prototype development and will evaluate the overall quality of my product. You have been asked to participate in this study because you match the criteria of my search for participants on the usertesting.com system. We do not foresee any risks or discomfort from your participation in the research, and the time policies from usertesting.com will be strictly adhered to (15 min per participant).

Participation in this study does not provide any direct benefits to the participants. However, the platform does allow users to give a star rating (1 to 5) for each participant (optional), which can lead them to be selected more often for other user testing studies conducted on usertesting.com. Ultimately, this research will benefit the design community by emphasizing the importance of usability methodology for design projects to validate design decisions and initial assumptions.

Your participation in the study is completely voluntary and you may choose to stop participating at any time. Your decision not to volunteer, to stop participating, or to refuse to answer certain questions will not influence the nature of the ongoing relationship you may have with the researchers or study staff, or the nature of your relationship with York University either now, or in the future. If you withdraw from this study, the data collected to that point will be deleted, immediately. Should you wish to withdraw after the study, you will have the option to also withdraw your data up until the time at which the analysis is complete.

The researcher(s) acknowledge that usertesting.com may automatically collect participant data without their knowledge (i.e., IP addresses). Although this information may be provided or made accessible to the researchers, it will not be used or saved without participant consent. This project employs e-based collection techniques, which may make data subject to access by third parties as a result of various security legislation now in place in many countries; the confidentiality and privacy of data cannot be guaranteed during web-based transmission. Any information provided by the user can be deleted. To request deletion of your data, send a message to privacy@usertesting.com or visit <https://www.usertesting.com/privacy-policy-tester>. Data take the form of: 1. Responses to questions that will be electronically compiled in a spreadsheet; 2. Audio recorded responses; and 3. Video recorded screen capture.

Your data will remain anonymous. Data will be downloaded as a report in the form of a spreadsheet document in which all usernames will be changed to non-identifying participant names such as "Participant 1." Once the user testing is complete, all data will be summarized into an overview document. This document will help the researcher(s) identify common behavioural patterns among users and will ultimately guide future development of this prototype.

All data will be secured via online server storage on usertesting.com, accessible only with a username and password. These files will be accessible with a password protected laptop which will be available only to the researcher, XXX.

Once the user research is completed, all research materials will be available in two places: usertesting.com, and digital locker, a secured server used by the department of design that is only accessible with a password-protected account. Students will delete all data hosted on usertesting.com by December 15 2017, which marks the end of the semester. Instructors will have access to the materials stored on digital lockers for 2 years, until they are deleted on December 15, 2019.

The results of this study will be shared in a classroom setting and will be submitted to the course instructor for grading purposes. If participants wish to view the results of the study, they may contact the researcher directly.

All information you supply during the research will be held in confidence, and unless you specifically indicate your consent, your name will not appear in any report or publication of the research. Confidentiality will be provided to the fullest extent of the law

If you have any questions about the project itself and the class in which it has been assigned, please contact me XXX at xxx@yorku.ca (student email) or my instructor, Philippe Jean at pjean@yorku.ca. This research protocol has been reviewed by the Research Ethics Committee in the Department of Design at York University, which is the delegated authority to review research ethics protocols by the Human Participants Review Sub-Committee, York University's Ethics Review Board, and conforms to the standards of the Canadian Tri-Council Research Ethics guidelines. If you have any questions about this process, or about your rights as a participant in the study, please contact the Department of Design Ethics Committee members, Sandra Gabriele or Angela Norwood by email at designethics@yorku.ca, or by phone at 416-736-5885.

I understand my rights as a participant and have been given the opportunity to ask questions about this study. By clicking [Accept], I am agreeing to the above and wish to participate in this study.

Accept

Reject